

Client Evaluation of Kansas City Accident Injury Attorneys

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Name:

E-mail:

Why did you choose Kansas City Accident Injury Attorneys? referral

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes
If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? NO

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Kansas City Accident Injury Attorneys handled well/could improve?
I did alot of mistakes in this case and have learned from dealing w/ your staff

What members of Kansas City Accident Injury Attorneys did you most appreciate and what impressed you most?
Talking with both attorneys

In what areas do you feel Kansas City Accident Injury Attorneys provided you outstanding service/representation?
The End Counsel was great

In what areas do you feel Kansas City Accident Injury Attorneys could have done a better job in their service to you and their representation of you? _____

If you were running our law firm, what improvements would you make in our service and representation of clients?
Be more flexible in meeting clients outside of office if needed

Were you previously aware that as a former client of Kansas City Accident Injury Attorneys, you can call us anytime in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

Would you refer a family member, friend or acquaintance to Kansas City Accident Injury Attorneys for consultation or legal representation? YES

Grade us in our performance in the following areas on a scale of 1-10, "10" being the highest score and "1" being the lowest:

Professionalism: 10

Legal Ability: 10

Customer Service/How you were treated: 10

Quality of representation: 10

Response time to your questions: 10

Response time to your questions: 10

What was the best part/worse part of your experience with Kansas City Accident Injury Attorneys? _____

What was your overall feeling about your experience with Kansas City Accident Injury Attorneys? I would have like to talk more with your lawyers on my case during the process

Can we use your 3 statement and/or comments and ~~or video~~ for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc) and your experience with our office? Please look at my file

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?

I would tell someone that this is a great law firm to hire. When other law firm tell you NO KC accident attorney is not afraid to afraid to take the case

Signature: Dan Fenley