## Client Evaluation of Kansas City Accident Injury Attorneys

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Name: GNCY BINU (eq email:
Why did you choose Kansas City Accident Injury Attorneys?
Was the staff courteous and professional? VET Were your calls and e-mails responded to timely? VET Did you for informed throughout our representation of you?  If not, please explain and tell us how we could have served you better:
Were you hesitant to hire an attorney and, if so, why? PLWPY 5
Was your case result in line with your expectations? 1/2 If not, please explain:
What part(s) of the process do you feel Kansas City Accident Injury Attorneys handled well/could improve?
What members of Kansas City Accident Injury Attorneys did you most appreciate and what impressed you most?
In what areas do you feel Kansas City Accident Injury Attorneys provided you outstanding service/representation?
In what areas do you feel Kansas City Accident Injury Attorneys could have done a better job in their services to you and their representation of you?  Detroi ( ) Course of C
If you were running a law firm, what improvements would you make in our service and representation of clients?  Chiten Response to Client - Fxpeoient follows.
Were you previously aware that as a former client of Kansas City Accident Injury Attorneys, you can call us anytime in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with?
Would you refer a family member, friend or acquaintance to Kansas City Accident Injury Attorneys for consultation or legal representation?

Grade us in our performance in the following areas on a scale of 1-10, "10" being the highest score and "1" being the		
lowest:		
Professionalism: 10	Legal Ability: 10	
Customer Service/How you were treated: 10	Quality of Representation:	
Response time to your questions: 8	Expectations met: 10	
What was the best part/worse part of your experience with Kansas City A	Accident Injury Attorneys?	
Consultations		
What was your overall feeling about your experience with Kansas City A		
9000		
Can we use this statement and/or comments and/or video for promotiona	al purposes? UES	
Please tell us in your own words about your accident (how did it happen,	• • •	
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What would you say to someone who was considering hiring our office	who was hesitant to become involved with a	
lawyer and who thought they could handle their claim on their own?		
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a (ASS)		
Signature:		

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