

Client Evaluation of Kansas City Accident Injury Attorneys

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Name: Tanner Chrisman

e-mail: [REDACTED]

Why did you choose Kansas City Accident Injury Attorneys? Worked with my family before

Was the staff courteous and professional? yes Were your calls and e-mails responded to timely? yes Did you feel informed throughout our representation of you? yes, was a part of every decision
If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? At first yes. Wasnt sure that one was needed, but after speaking with James I felt better about it.

Was your case result in line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Kansas City Accident Injury Attorneys handled well/could improve? Everything seemed to go very smooth, very well informed throughout the whole process

What members of Kansas City Accident Injury Attorneys did you most appreciate and what impressed you most? James was awesome, and everyone I met had a smile and were very welcoming.

In what areas do you feel Kansas City Accident Injury Attorneys provided you outstanding service/representation? I feel the whole process was outstanding, I wasnt to sure of how to go about the situation at first but was very well taken care of.

In what areas do you feel Kansas City Accident Injury Attorneys could have done a better job in their services to you and their representation of you? I felt that everything was done better than anticipated.

If you were running a law firm, what improvements would you make in our service and representation of clients? I cant say I'd change to much

Were you previously aware that as a former client of Kansas City Accident Injury Attorneys, you can call us anytime in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? Yes, speaking with James he told me to get in contact if I have any questions

Would you refer a family member, friend or acquaintance to Kansas City Accident Injury Attorneys for consultation or legal representation? Most definitely

Grade us in our performance in the following areas on a scale of 1-10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer Service/How you were treated: 10
Response time to your questions: 10

Legal Ability: 10
Quality of Representation: 10
Expectations met: 20

What was the best part/worse part of your experience with Kansas City Accident Injury Attorneys? Best would be getting everything taken care of while being treated with respect, also being involved with every decision

What was your overall feeling about your experience with Kansas City Accident Injury Attorneys? Feel great about everything, was a good experience

Can we use this statement and/or comments and/or video for promotional purposes? yes!

Please tell us in your own words about your accident (how did it happen, etc) and your experience with our office? was hit by a drunk driver on new years. Had to go to the hospital, the bills for the visit were becoming an issue. I spoke with James and we talked about possible outcomes. We decided to move forward with the process. I was informed of everything being done. In the end it came out better than expected

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? I'd say I was once in a similar situation. I'd highly recommend speaking with someone to get an opinion.

Signature: James