Client Evaluation of Kansas City Accident Injury Attorneys

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Name: Cecil Winters e-mail:
Why did you choose Kansas City Accident Injury Attorneys? <u>referred</u> by friend Sheldon Swan
Was the staff courteous and professional? $y \in S$ Were your calls and e-mails responded to timely? $y \in S$ Did you feel informed throughout our representation of you? $y \in S$
If not, please explain and tell us how we could have served you better.
Were you hesitant to hire an attorney and, if so, why?
Was your case result in line with your expectations? yes If not, please explain:
What part(s) of the process do you feel Kansas City Accident Injury Attorneys handled well/could improve? Great Tob done
What members of Kansas City Accident Injury Attorneys did you most appreciate and what impressed you most?
In what areas do you feel Kansas City Accident Injury Attorneys provided you outstanding service /representation? yes
In what areas do you feel Kansas City Accident Injury Attorneys could have done a better job in their services to you and their representation of you?
If you were running a law firm, what improvements would you make in our service and representation of clients? none
Were you previously aware that as a former client of Kansas City Accident Injury Attorneys, you can call us anytime in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with?
Would you refer a family member, friend or acquaintance to Kansas City Accident Injury Attorneys for consultation or legal representation?

Legal Ability: 10
lity of Representation: 10
me to your questions: 10
meys?goo&
meys?good
ence with our office?
become involved with a
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