

Client Evaluation of Kansas City Accident Injury Attorneys

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Name: _____ e-mail: _____

Why did you choose Kansas City Accident Injury Attorneys? need

Was the staff courteous and professional? YES Were your calls and e-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? No

Was your case result in line with your expectations? YES If not, please explain: _____

What part(s) of the process do you feel Kansas City Accident Injury Attorneys handled well/could improve? _____

Dealing w Insurance People

What members of Kansas City Accident Injury Attorneys did you most appreciate and what impressed you most? _____

Vic, Robert,

In what areas do you feel Kansas City Accident Injury Attorneys provided you outstanding service/representation? _____

Dealing with all the red tape

In what areas do you feel Kansas City Accident Injury Attorneys could have done a better job in their services to you and their representation of you? _____

If you were running a law firm, what improvements would you make in our service and representation of clients? _____

Were you previously aware that as a former client of Kansas City Accident Injury Attorneys, you can call us anytime in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? YES

Would you refer a family member, friend or acquaintance to Kansas City Accident Injury Attorneys for consultation or legal representation? YES

