

Client Evaluation of Kansas City Accident Injury Attorneys

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Name: Rhonda Richardson

e-mail: [REDACTED]

Why did you choose Kansas City Accident Injury Attorneys? Referral

Was the staff courteous and professional? Yes Were your calls and e-mails responded to timely? Yes Did you feel informed throughout our representation of you? Yes, I was updated with each change and status.
If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? No. Due to the severity of my injuries, I knew I needed legal advice and representation.

Was your case result in line with your expectations? Yes If not, please explain: _____

What part(s) of the process do you feel Kansas City Accident Injury Attorneys handled well/could improve? _____

All parts of the process were handled well. They were able to negotiate with others and return a settlement.

What members of Kansas City Accident Injury Attorneys did you most appreciate and what impressed you most? _____

I worked with James and Robert the most. The level of knowledge and care shown through out the process was above and beyond!

In what areas do you feel Kansas City Accident Injury Attorneys provided you outstanding service/representation? _____

See Above.

In what areas do you feel Kansas City Accident Injury Attorneys could have done a better job in their services to you and their representation of you? They were able to complete everything I ask and more. There really isn't much more I could ask for!

If you were running a law firm, what improvements would you make in our service and representation of clients? _____

None.

Were you previously aware that as a former client of Kansas City Accident Injury Attorneys, you can call us anytime in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

No, but I am now, and will not hesitate to call.

Would you refer a family member, friend or acquaintance to Kansas City Accident Injury Attorneys for consultation or legal representation? Absolutely!

Grade us in our performance in the following areas on a scale of 1-10, "10" being the highest score and "1" being the lowest:

Professionalism: 10 Legal Ability: 10
Customer Service/How you were treated: 10 Quality of Representation: 10
Response time to your questions: 10 Expectations met: 10

What was the best part/worse part of your experience with Kansas City Accident Injury Attorneys? The best part of my experience was the customer care. Everyone was friendly and cared about my well being. The worst part was waiting for the process to complete.

What was your overall feeling about your experience with Kansas City Accident Injury Attorneys? I was extremely pleased with my experience and would recommend them to friends and family.

Can we use this statement and/or comments and/or video for promotional purposes? Yes

Please tell us in your own words about your accident (how did it happen, etc) and your experience with our office?

A car made a left turn in front of me on my motorcycle, wanting to yield right of way. We called James from the hospital. He and his office guided us through the process from start to finish and was able to come to a very happy ending.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? I would advise them that this office is top notch and they should never try to go it alone.

Signature: Chanda Richardson